Refund Policy – International Student Orientation

Orientation Program Registration Fee

International Student Life (ISL) carefully plans the International Student Orientation program based on student registration numbers. As such, the registration fee is non-refundable once a student submits their registration form online, unless one of the below reasons applies:

(1) A student chooses not to enroll at UGA for Fall 2023, and can show documentation of their application cancellation/postponement.
(2) A student experiences a delay in their visa application or an immigration-related issue that would put their arrival at UGA AFTER the conclusion of Orientation (August 11, 2023). Please note that late arrival to orientation due to immigration complications can be accommodated by ISL staff. In these rare events, the ISL staff will consider a pro-rated refund as deemed appropriate.
(3) Situations outside of the control of the student and of UGA take place that may prohibit a student’s entry into the United States on their non-immigrant student visa.

Pro-Rated Refunds for Orientation Program Registration Fee

Students who cancel in full before June 1 will not be billed for the orientation program. Students who cancel before July 1 will receive a 50% refund for the total amount of their program registration fee. Any cancellations after July 1 are subject to a full payment.

Off-Campus Transportation Fee

If a student opts into the transportation fee ($25) for off-campus transportation during orientation, this fee is non-refundable unless one of the above listed reasons is applicable and the entire registration is deemed refundable by ISL staff.

Orientation Housing Fees

If a Housing reservation is CANCELLED before July 20 at 12:00PM EST, a student will not be charged for Housing and will be charged only the registration fee (rate based on the date of initial registration).

If a Housing reservation is CANCELLED after July 20 at 12:00PM EST, the Housing fee will be refunded at 50% of the total cost ($125 refund for Housing / $30 refund for Early Arrival Housing), unless the student is eligible for a full refund.