Dear Sir/Madam,

In view of the rapid escalation of the coronavirus outbreak in the United States, we are reaching out to you to find out if there are any Hong Kong students currently studying in your university who have been affected by the closure of college campuses and dormitories.

If any Hong Kong students need assistance, they can contact our office - Hong Kong Economic and Trade Office in New York at 212-752-3320 or email hketony@hketony.gov.hk. For urgent assistance outside office hours, they can also call the Assistance to Hong Kong Residents Unit 24-hour hotline at (852) 1868. In the event that Hong Kong residents who need assistance are not able to call the hotline due to the service settings of their telecommunication services operators or other reasons, they may try adding “0000” after entering “1868”.

Sincerely,
Heidi Liu

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