

GETTING CONNECTED AT UGA

1.

UGAMail Email Account:

- You must create a UGA MyID in order to set-up an email account: http://eits.uga.edu/access_and_security/myid/
- Go to <http://ugamail.uga.edu/>
- A total of 10 GB available for email, WebPages and other files

2.

Internet Service Providers:

- Charter: 1-877-906-9121, <https://www.charter.com/browse/content/internet>
- AT&T: 1-800-288-2020, <https://www.att.com/shop/internet.html>

3.

Postal Services in Athens:

- Downtown: 115 E. Hancock Ave., Suite 100
- Five Points: Add Drug Store (next to Earth Fare), 1695 South Lumpkin Street
- East Side: 575 Olympic Drive
- West Side:
- 3700 Atlanta Hwy, Suite 135 (Georgia Square Mall)

Zip Codes:

- 5-digit code that identifies a specific geographic delivery area
- UGA zip-codes
- 30609—all UGA residence halls
- 30605—Family and Graduate Housing
- 30602—all UGA offices and departments

4.

Home Phone Service Providers (order on-line):

- For persons without a Social Security number, there may be a deposit required. If you want to add the long distance telephone service, tell the company that you will be making phone calls to your home country and that you want the best rate they have available – then compare the rates with the other companies. Be aware that companies will charge an additional monthly fee in order for you to receive these rates. Be careful with calling cards because the rates might be different even if the card is from the same provider you have at home.
- Charter: 1-877-906-9121, <http://www.charter.com/phone>
- AT&T: 1-800-288-2020, <http://www.att.com/shop/home-phone/landline.html>
- Vonage: 1-800-734-1688, <http://www.vonage.com/> (requires high-speed internet connection)

Important:

- Calls outside of Athens may be considered long-distance, even if they are within the same area code.
- Calls to 1-800 numbers are free. Don't confuse 1-800 numbers with 1-900 numbers. These 900 numbers can be very expensive. They can range in price from \$2 to more than \$50 per minute.
- For directory assistance, you can call 411 to find any business or person in any city. There is a charge for this service. You can call 1-800-FREE-411 without paying a charge. Or you can use an internet search engine (e.g., Google).
- For UGA phone book listing, contact UGA Directory at 706-542-3000 or www.uga.edu
- The UGA campus has a few phones in campus buildings for on-campus and local calls; one of these phones is located at the Information Desk on the third floor in the Tate Student Center.

5. Internet Calling/Video Chat:

- Skype: For more information visit their website at <http://www.skype.com/>
- Google Voice: For more information visit their website at <http://www.google.com/voice>
- FaceTime: For more information visit their website at <http://www.apple.com/facetime>

6. Calling Cards:

- Telephone calling cards allow the holder of the card to make domestic and/or international phone calls. These cards are helpful if you need to make a call when you are away from home or only have access to a public telephone.
- Prepaid calling cards can also be purchased online. Enter “calling card” into a search engine and review the choices available to you.
- Sam’s Club, Kroger, Wal-Mart, and other stores around Athens also may offer different calling cards that are available in stands located near the cashiers.

7. Cell Phone Stores (all of these companies also have a prepaid or pay-as-you-go phone option):

Verizon Wireless | www.verizonwireless.com
1761 Epps Bridge Parkway, Suite 103
Athens, GA 30606
(706) 543-5150

AT&T | www.wireless.att.com
1750 Epps Bridge Pkwy
Athens, GA 30606
(706) 355-7000

Sprint | <http://www.sprint.com>
1880 Epps Bridge Pkwy, Suite 106
Athens, GA 30606
(706) 549-2144

191 Alps Road
Athens, GA 30606
(706) 559-4831

Metro PCS | <http://www.metropcs.com>
2235 West Broad Street
Athens, GA 30606
706-354-8077

4375 Lexington Road
Athens, GA 30605
(706) 583-4050

T-mobile | www.t-mobile.com
124 Alps Road
Athens, GA 30606
(706) 353-3155

8. Telemarketing:

- This is when businesses contact you to try to sell you one of their products. They talk very fast and try not to give you a chance to say no. Make sure you make an effort to interrupt them and say NO; also remember to tell them to remove you from their calling list. You can also register on The National Do Not Call Registry. Click on this link for more information: <http://www.ftc.gov/bcp/edu/pubs/consumer/alerts/alt107.shtm>

